



Frequently Asked Questions

Departing Salina

Where can I park?

Parking is **FREE** at the Salina Regional Airport. There are over 100 parking spaces within easy walking distance to the M. J. Kennedy Air Terminal building.

What is the address for the M J Kennedy Air Terminal Building?

3237 Arnold Ave, Salina, KS 67401

How do I get to the M J Kennedy Air Terminal Building?

Heading South on I135:

Take exit 89 for Schilling Rd.

Turn right onto W Schilling Rd.

Turn left onto S Arnold Ave.

As the Arnold Ave starts to curve into Bailey Rd. M J Kennedy Air Terminal Building will be on the right.

Heading North on I135

Take exit 89 for Schilling Rd.

Turn left onto W Schilling Rd.

Turn left onto S Arnold Ave.

As the Arnold Ave starts to curve into Bailey Rd. M J Kennedy Air Terminal Building will be on the right.

Is there an airport shuttle service to the M J Kennedy Air Terminal Building at the Salina Regional Airport?

OCCK Airport Shuttle Bus 785-826-1583

Pick up at your location within the city limits of Salina

Pickup can be scheduled up to 2 weeks in advance

Pickup must be scheduled no later than 4:00 pm the day prior to pick-up.

Cost is \$2.00 per person

Does the M J Kennedy Air Terminal Building have Wi-Fi services?

Yes, there is **FREE** Wi-Fi at M J Kennedy Air Terminal Building.

Where can I book my flight?

Flights can be booked online at www.united.com

Call United Airlines Reservations at 1-800-864-8331

Call your local travel agent



Is a government fare available through SkyWest and United Airlines via SATO?

Yes, you can find that information at www.cwtsatotravel.com

Is the aircraft air conditioned and pressurized?

Yes, the aircraft is air conditioned and pressurized.

How early should I arrive?

Plan on arriving no later than **1 hour and 30 mins** before your flight.

Is there a checked baggage fee?

There is a fee of \$25.00 for the first checked bag, \$35.00 for the second, and \$150.00 for the third.

What is the baggage weight and size for checked/carryon bags?

Ticket Type	Size	Weight
Economy	62 inches	50 pounds
Business First	62 inches	70 pounds

Overweight baggage between 51 and 70 pounds will incur an additional charge of \$100.00.

Overweight baggage between 71 and 100 pounds will incur an additional charge of \$200.00.

Active military and dependents will be allowed 3 bags measuring up to 62 inches and weighing up to 70 pounds for personal flights.

Active military and dependents will be allowed 5 bags measuring up to 115 inches and weighing up to 100 pounds for official business.

Unless on official orders, dependents must be traveling with service member to qualify for these exemptions.

Oversized bags will not be accepted.

Will my baggage get checked onto my connecting flight?

For a trip that includes one or more connections, United will check bags to the final destination stated on the ticket. United will generally transport checked baggage on the same flight as the traveler. If this is not practical, United will arrange to transport the baggage on the next flight with available space.

You'll need to claim and re-check baggage if you are:

Making a voluntary stopover

Making a connection that involves an overnight stay

Connecting to an itinerary booked on a separate ticket that doesn't include a Star Alliance partner airline

Traveling internationally and connecting to a domestic flight within your destination country

What if I am not connecting to a flight that does not have a baggage agreement with SkyWest Airlines?**CARRYON ONLY**

If you are connecting to a flight with a different carrier that is not United, Delta, American or Alaska Airlines, and only have a carry-on bag, you can proceed to your connecting gate when you arrive in Denver or Chicago.

WITH CHECKED BAGS

If you have checked bags and are connecting with a different carrier that is not, United, Delta, American or Alaska Airlines, you have to leave the secure area and get collect your checked bags in the Baggage Area. You then have to check in with your connecting air carrier ticket counter and go back through the TSA security check point.

Will SkyWest Airlines provide passengers assistance when boarding at Salina and at Denver?

Yes. The Salina agents will make arrangements to assist passengers at both Salina and Denver.

Is there TSA security at the Airport?

Yes, there is TSA here at the Salina Regional Airport

Dress so you can pass through security easily. Wear slip on shoes and little or no metal. Belt buckles set off alarms.

Be ready to pass through the checkpoint, it not only helps you, but the entire line will move faster. Remember:

Laptops/iPads/Tablets or other electronic devices, must be removed from their bags and placed in a bin with nothing else.

The zip-top bag with your liquids and gels must be removed from your suitcase, purse or briefcase and placed in a bin where it is clearly visible to screeners.

Shoes, jackets and sweaters must be removed and placed in a bin. **(If you are 75 years or older or 12 years and younger you do not have to remove shoes at the security checkpoint)**

Minimize heavy jewelry or wearing items that could alarm at the checkpoint such as jeans with sequins or studs, shoes or boots with metal, large belt buckles, etc.

When packing, visit [TSA's website](http://www.tsa.gov) to learn what items are prohibited.

Is TSA Precheck available at Salina Regional Airport?

Yes!

How it Works**1. Apply Online**

Submit an online application in 5 minutes & schedule an appointment at any of 380+ enrollment centers.

2. Background Check

A 10 minute, in person appointment that includes a background check and fingerprinting.

3. Enjoy TSA Pre✓.

Add your Known Traveler Number to your ticket and enjoy!

Visit <http://www.tsa.gov/precheck> for more information

Do I need a passport for international travel?

Yes, SkyWest Airlines will use your passport information to check you in for your flight to Denver or Chicago connecting international flight.

Arriving at Denver from Salina**Where do I pick up my bags when I arrive at Denver International Airport?**

Baggage Claim at Denver International Airport is located in Jeppesen Terminal, on Level 5, at both the east and west sides (Terminal East and Terminal West), depending on airline. Level 5 is the same level where passengers arrive after they travel from their airline gates to Jeppesen Terminal on the automated people-mover train, which connects all concourses (A, B and C) and the terminal. After disembarking from the people-mover, passengers take escalators or elevators to Level 5 and emerge in the terminal atrium, where they will find large signs directing them to Baggage Claim. Baggage carousels are numbered and run along the east and west sides on Level 5 of Jeppesen Terminal. Carousels 1 – 9 are located on the east side of Jeppesen Terminal and carousels 10 – 19 can be found on the west side. Look for baggage information display monitors, which will tell you which carousel you will find your bags. The airlines are assigned specific carousels, and their baggage claim carousels are:

United Airlines, Terminals 10-16, Terminal West

Can I pick up a rental car at Denver International Airport?

There are 12 rental car companies that are located at Denver International Airport:
http://www.flydenver.com/parking_transit/car-rentals

Can I call for a taxi to pick me up at the Denver International Airport?

There are five taxi companies that service the Denver International Airport. The taxi information can be found at:

http://www.flydenver.com/parking_transit/transit/taxis

Does Denver International Airport have Wi-Fi access?

Yes, there is **FREE** Wi-Fi at Denver International Airport.

Are there other transportation services besides taxi and rental cars from Denver International Airport?

Denver International Airport (DEN) now has a direct rail connection from downtown to the airport. The Regional Transportation District's (RTD) University of Colorado A Line offers convenient access and reliable transportation to and from the airport and provides direct access to airline check-in, baggage check and security screening at the airport.

When you exit the aircraft, follow signs for baggage claim or the transit center. From the B and C Concourses, you must board the airport people mover tram to get to Jeppesen Terminal where baggage claim and ground transportation is located. From the A

Concourse, you may ride the tram or walk across the pedestrian bridge following the signs to the terminal.

Domestic arrivals are located in the center of the main terminal on Level 5.

International arrivals are located at the north end of the terminal. Baggage claim is also located on Level 5. To get to Denver Airport Station, follow signs to the "Transit Center" and proceed to the south end of the main terminal on Level 5 (located under the large American flag). Exit the terminal through the sliding glass doors and take the escalator located in the center of the plaza down to Level 1.

Tickets for the A Line may be purchased at the ticket vending machines located on the train platform using cash or credit cards

http://www.flydenver.com/parking_transit/transit/university_colorado_line

Distance: 23 miles of track from DEN to downtown's Denver Union Station

Travel time: 37 minutes from DEN to Denver Union Station

Frequency: Trains run every 15 minutes during peak travel times, and every 30 minutes from 3-5 a.m. and 6:30 p.m. to 1 a.m.

Fare: The airport fare is \$9 per day from any of the stations along the A Line and includes unlimited rides on the A Line as well as the entire RTD Light Rail system during a single business day

There are also public buses, hotel shuttles, shared-ride services and more. All information can be found at:

http://www.flydenver.com/parking_transit

Where can I get a hotel in Denver?

<http://www.denver.org/denver-hotels/>

What is there to do in Denver?

<http://www.denver.org/things-to-do/>

Where should I go to eat in Denver?

<http://www.denver.org/restaurants/>

What are some helpful websites with information on Denver, CO?

<http://www.denver.org/>

<http://www.denverchamber.org/>

Any Additional information can be found at:

<http://www.flydenver.com/>

Arriving at Chicago O'Hare from Salina

Where do I pick up my bags when I arrive at Chicago O'Hare International Airport?

Baggage Claim at Chicago O'Hare International Airport is located on the lower level of the terminal. Look for baggage information display monitors, which will tell you which carousel you will find your bags.

Can I pick up a rental car at Chicago O'Hare International Airport?

O'Hare International Airport offers a variety of options for vehicle rentals. Each rental car company offers free, 24 hour shuttle service. The shuttles pick up at the Arrivals curb front located on the lower level outside of Baggage Claim. Each terminal has designated areas on the outermost curb front where shuttles board.

For specific information on hours of operation, please contact the individual rental car companies.

For a complete list, please visit:

<http://www.flychicago.com/ohare/tofrom/rentalcar/pages/default.aspx>

Can I call for a taxi to pick me up at the Chicago O'Hare International Airport?

Getting to and from O'Hare International Airport by taxi is both easy and convenient. All information can be found at:

<http://www.flychicago.com/ohare/tofrom/taxi/pages/default.aspx>

Does Chicago O'Hare International Airport have Wi-Fi access?

Yes, there is Wi-Fi for a fee of \$6.95 for a 24-hour period.

Are there other transportation services besides taxi and rental cars from Chicago O'Hare International Airport?

Getting to and from O'Hare International Airport by taxi is both easy and convenient. There are a few different public transportation options that make O'Hare International Airport easily accessible. The Chicago Transit Authority (CTA) is the most economical option. Passengers may also utilize the Metra and Pace Bus routes. All information can be found at:

<http://www.flychicago.com/ohare/tofrom/publictransit/Pages/default.aspx>

Where can I get a hotel in Denver?

<http://www.denver.org/denver-hotels/>

What is there to do in Denver?

<http://www.denver.org/things-to-do/>

Where should I go to eat in Denver?

<http://www.denver.org/restaurants/>

What are some helpful websites with information on Denver, CO?

<http://www.denver.org/>

<http://www.denverchamber.org/>

Any Additional information can be found at:



<http://www.flydenver.com/>

Connecting Flights at Denver International

Can I find something to eat while waiting to catch my next flight?

There are over 125 Restaurants, Coffee Shops and Snack locations at Denver International.

<http://www.flychicago.com/ohare/eatshopmore/eat/pages/default.aspx>

Can I shop on my layover at Chicago O'Hare International Airport?

There are over 80 shops in Chicago O'Hare International Airport.

<http://www.flychicago.com/ohare/eatshopmore/shop/Pages/default.aspx>

Can I do anything else besides eat and Shop while on my layover at Denver International Airport?

Yes!

RELAX: <http://www.flychicago.com/ohare/eatshopmore/more/pages/default.aspx>

ART: <http://www.flychicago.com/ohare/ServicesAmenities/amenities/Pages/art.aspx>

GARDEN:

<http://www.flychicago.com/ohare/ServicesAmenities/amenities/Pages/garden.aspx>

TRAVELING WITH CHILDREN:

<http://www.flychicago.com/ohare/ServicesAmenities/services/Pages/children.aspx>

Can I exchange my money for foreign currencies at Chicago O'Hare International Airport?

Yes, you can exchange your money for foreign currencies.

<http://www.flychicago.com/ohare/ServicesAmenities/services/Pages/banking.aspx>

Any Additional information can be found at:

<http://www.flychicago.com/>

Departing Denver for Salina

How early should I arrive?

Plan on arriving no later than **2 hours** before your flight, so that you have enough time to get through TSA checkpoint at Denver International Airport.

<http://www.flydenver.com/security>

Are there other transportation services besides taxi and rental cars to Denver International Airport?



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There are also public buses, hotel shuttles, shared-ride services and more. All information can be found at:

http://www.flydenver.com/parking_transit

What should I do before I leave for Denver International Airport?

Check in online if possible.

Check with your airline to confirm that your flight is on time.

Be at DIA at least two hours prior to your flight departure time to allow plenty of time to check in and for security screening and traveling to your airline gate.

Check parking availability.

http://www.flydenver.com/traveler_services/travel_tips

Arriving at Salina

Can I pick up a rental car at the M J Kennedy Air Terminal Building at the Salina Regional Airport?

[Hertz](#) is located at the terminal building and can be contacted at **785-827-7237**

[Enterprise](#) can be scheduled for pick up at the terminal building and can be contacted at **785-825-1100**

OCCK Airport Shuttle Bus 785-826-1583

A shuttle will be available at the Airport at 12:30pm and 6:00-6:15pm Monday through Friday. Cost is \$2.00 per person (within city limits.)

Can I call for a taxi to pick me up at the M J Kennedy Air Terminal Building at the Salina Regional Airport?

Best Cab can be reached at 785-833-2291

Sunflower Taxi can be reached at 785-826-1881



O'HARE
INTERNATIONAL
AIRPORT



Where can I get a hotel in Salina?

<http://web.salinakansas.org/Accommodations>

What is there to do in Salina?

<http://www.salinakansas.org/see--do.html>

Where should I go to eat in Salina?

<http://web.salinakansas.org/Restaurants>

What are some helpful websites with information on Salina?

<http://www.salinakansas.org/visit-salina.html>

<http://www.ci.salina.ks.us/content/18166/default.aspx>