



Frequently Asked Questions

Departing Salina

Where can I park?

- Parking is **FREE** at the Salina Regional Airport. There are over 100 parking spaces within easy walking distance to the M. J. Kennedy Air Terminal building.

What is the address for the M J Kennedy Air Terminal Building?

- 3237 Arnold Ave, Salina, KS 67401

How do I get to the M J Kennedy Air Terminal Building?

- Heading South on I135:
 - Take exit 89 for Schilling Rd.
 - Turn right onto W Schilling Rd.
 - Turn left onto S Arnold Ave.
 - As the Arnold Ave starts to curve into Bailey Rd. M J Kennedy Air Terminal Building will be on the right.
- Heading North on I135
 - Take exit 89 for Schilling Rd.
 - Turn left onto W Schilling Rd.
 - Turn left onto S Arnold Ave.
 - As the Arnold Ave starts to curve into Bailey Rd. M J Kennedy Air Terminal Building will be on the right.

Is there an airport shuttle service to the M J Kennedy Air Terminal Building at the Salina Regional Airport?

- OCCK Airport Shuttle Bus 785-826-1583
 - Pick up at your location within the city limits of Salina
 - Arrive at M J Kennedy Air Terminal Building by 12:30 pm
 - Pickup can be scheduled up to 2 weeks in advance
 - Pickup must be scheduled no later than 4:00 pm the day prior to pick-up.
 - Cost is \$2.00 per person

Does the M J Kennedy Air Terminal Building have Wi-Fi services?

- Yes, there is **FREE** Wi-Fi at M J Kennedy Air Terminal Building.

Where can I book my flight?

- Flights can be booked online at www.flygreatlakes.com or www.united.com
- Call Great Lakes Airlines reservations at 1-800-554-5111
- Call your local travel agent



Is a government fare available through Great Lakes Airlines and United Airlines via SATO?

- Yes, you can find that information at www.cwtsatotravel.com

Is the aircraft air conditioned and pressurized?

- Yes, the aircraft is air conditioned and pressurized.

How early should I arrive?

- Plan on arriving no later than **1 hour and 30 mins** before your flight.

Is there a checked baggage fee?

- All flights booked through www.flygreatlakes.com will come with **two free checked bags**.
- *If you are connecting to an airline that does have a charge for checked baggage, Great Lakes may be required to charge you their fee.*

What is the baggage weight and size for checked/carryon bags?

- First bag, maximum of 62 inches (length + width + height) and up to 50 pounds
- Second bag maximum 55 inches (length + width+ height) and up to 50 pounds
- \$50 one-way excess baggage charge for each **additional** bag up to 5 bags
- \$50 one-way excess baggage charge for each bag that is **oversized**
- \$50 one-way excess baggage charge for each bag that is **over 50 pounds**
- One carry-on is permitted, but must fit under the seat in front of you or in the overhead bin (20 inches length x 15 inches width x 11 inches height). If it does not fit, it must be checked in
- Active Military on orders only, will be allowed one bag at 70 pounds and a second bag at 50 pounds
- Wheelchairs and assistive devices will be carried free of charge for disabled passengers, including seeing-eye dogs and are not included in the free baggage allowance.

Will my baggage get checked onto my connecting flight?

- Great Lakes Airlines will gladly check your bags through to your destination simply by presenting proof of your itinerary on these carriers:
 - United Airlines
 - Delta Airlines
 - American Airlines
 - Alaska Airlines

What if I am not connecting to a flight that does not have a baggage agreement with Great Lakes Airlines?

- **CARRYON ONLY**



- If you are connecting to a flight with a different carrier that is not United, Delta, American or Alaska Airlines, and only have a carry-on bag, you can proceed to your connecting gate when you arrive at Denver International Airport.
- **WITH CHECKED BAGS**
 - If you have checked bags and are connecting with a different carrier that is not, United, Delta, American or Alaska Airlines, you have to leave the secure area and get collect your checked bags at Carousel 3. You then have to check in with your connecting air carrier ticket counter and go back through the TSA security check point.
- **Golf Clubs, Skies, Snowboards**
 - Cannot be over 50 lbs. and must be in case's/bags and cannot come out of case/bag during flight. Ski boots must be in case and not attached on the outside.

Will Great Lakes provide passengers assistance when boarding at Salina and at Denver?

- Yes. The Salina agents will make arrangements to assist passengers at both Salina and Denver.

Is there TSA security at the Airport?

- Yes, there is TSA here at the Salina Regional Airport
- Dress so you can pass through security easily. Wear slip on shoes and little or no metal. Belt buckles set off alarms.
- Be ready to pass through the checkpoint, it not only helps you, but the entire line will move faster. Remember:
 - Laptops/iPads/Tablets or other electronic devices, must be removed from their bags and placed in a bin with nothing else.
 - The zip-top bag with your liquids and gels must be removed from your suitcase, purse or briefcase and placed in a bin where it is clearly visible to screeners.
 - Shoes, jackets and sweaters must be removed and placed in a bin. **(If you are 75 years or older or 12 years and younger you do not have to remove shoes at the security checkpoint)**
 - Minimize heavy jewelry or wearing items that could alarm at the checkpoint such as jeans with sequins or studs, shoes or boots with metal, large belt buckles, etc.
- When packing, visit [TSA's website](#) to learn what items are prohibited.

Is TSA Precheck available at Salina Regional Airport?

- No, not at this time.

Do I need a passport for international travel?

- Yes, Great Lakes Airlines will use your passport information to check you in for your flight to Denver and connecting international flight.



Arriving at Denver from Salina

Where do I pick up my bags when I arrive at Denver International Airport?

- Baggage Claim at Denver International Airport is located in Jeppesen Terminal, on Level 5, at both the east and west sides (Terminal East and Terminal West), depending on airline. Level 5 is the same level where passengers arrive after they travel from their airline gates to Jeppesen Terminal on the automated people-mover train, which connects all concourses (A, B and C) and the terminal. After disembarking from the people-mover, passengers take escalators or elevators to Level 5 and emerge in the terminal atrium, where they will find large signs directing them to Baggage Claim.
- Baggage carousels are numbered and run along the east and west sides on Level 5 of Jeppesen Terminal. Carousels 1 – 9 are located on the east side of Jeppesen Terminal and carousels 10 – 19 can be found on the west side. Look for baggage information display monitors, which will tell you which carousel you will find your bags. The airlines are assigned specific carousels, and their baggage claim carousels are:

Great Lakes Airlines, Carousel 3, Terminal East

Can I pick up a rental car at Denver International Airport?

- There are 12 rental car companies that are located at Denver International Airport:

http://www.flydenver.com/parking_transit/car-rentals

Can I call for a taxi to pick me up at the Denver International Airport?

- There are five taxi companies that service the Denver International Airport. The taxi information can be found at:

http://www.flydenver.com/parking_transit/transit/taxis

Does Denver International Airport have Wi-Fi access?

- Yes, there is **FREE** Wi-Fi at Denver International Airport.

Are there other transportation services besides taxi and rental cars from Denver International Airport?

- Denver International Airport (DEN) now has a direct rail connection from downtown to the airport. The Regional Transportation District's (RTD) University of Colorado A Line offers convenient access and reliable transportation to and from the airport and provides direct access to airline check-in, baggage check and security screening at the airport.
 - When you exit the aircraft, follow signs for baggage claim or the transit center. From the B and C Concourses, you must board the airport people mover tram to get to Jeppesen Terminal where baggage claim and ground



transportation is located. From the A Concourse, you may ride the tram or walk across the pedestrian bridge following the signs to the terminal.

- Domestic arrivals are located in the center of the main terminal on Level 5. International arrivals is located at the north end of the terminal. Baggage claim is also located on Level 5. To get to Denver Airport Station, follow signs to the "Transit Center" and proceed to the south end of the main terminal on Level 5 (located under the large American flag). Exit the terminal through the sliding glass doors and take the escalator located in the center of the plaza down to Level 1.
 - Tickets for the A Line may be purchased at the ticket vending machines located on the train platform using cash or credit cards
 - http://www.flydenver.com/parking_transit/transit/university_colorado_line
 - Distance: 23 miles of track from DEN to downtown's Denver Union Station
 - Travel time: 37 minutes from DEN to Denver Union Station
 - Frequency: Trains run every 15 minutes during peak travel times, and every 30 minutes from 3-5 a.m. and 6:30 p.m. to 1 a.m.
 - Fare: The airport fare is \$9 per day from any of the stations along the A Line and includes unlimited rides on the A Line as well as the entire RTD Light Rail system during a single business day
- There are also public buses, hotel shuttles, shared-ride services and more. All information can be found at:
http://www.flydenver.com/parking_transit

Where can I get a hotel in Denver?

- <http://www.denver.org/denver-hotels/>

What is there to do in Denver?

- <http://www.denver.org/things-to-do/>

Where should I go to eat in Denver?

- <http://www.denver.org/restaurants/>

What are some helpful websites with information on Denver, CO?

- <http://www.denver.org/>
- <http://www.denverchamber.org/>

Any Additional information can be found at:

- <http://www.flydenver.com/>

Connecting Flights at Denver International



Can I make a connecting flight at Denver International Airport with Great Lakes Airlines?

- Yes, Great Lakes Airlines is able to provide connections to flight with its code share and baggage agreements with United Airlines, American Airlines, Delta Airlines and Alaska Airlines.
- Denver International Airport is the:
 - 5th busiest commercial passenger airport in the U.S.
 - 1,550 daily scheduled commercial flights to more than 180 nonstop destinations from Denver
 - 3rd largest domestic network in the U.S.
 - Service more than 20 international destinations in 9 countries

How easy is it to go from the Great Lakes Airlines gate at Denver International Airport to a connecting gate?

- There is easy access to connecting gates for flights leaving out of Concourse A, B, and C.
http://www.salinaairport.com/media/34684/DEN_InfoMap_Future_2016-4-29-2016.pdf

Can I find something to eat while waiting to catch my next flight?

- There are over 80 Restaurants, Coffee Shops and Snack locations at Denver International.
http://www.flydenver.com/enjoy_relax/dine

Can I shop on my layover at Denver International Airport?

- There are a variety of shops at the Denver International Airport.
http://www.flydenver.com/enjoy_relax/shop?field_location_tid=All&field_store_type_tid=All

Can I do anything else besides eat and Shop while on my layover at Denver International Airport?

- Yes, there is more than just eating and shopping to do while on your layover.
ART: <http://www.flydenver.com/art>
EVENTS: http://www.flydenver.com/enjoy_relax/eventsden
THINGS TO DO: http://www.flydenver.com/things_do

Can I exchange my money for foreign currencies at Denver International Airport?

- Yes, you can exchange your money for foreign currencies.
http://www.flydenver.com/traveler_services/currencyfinancial-services

Any Additional information can be found at:

<http://www.flydenver.com/>

Departing Denver for Salina



How early should I arrive?

- Plan on arriving no later than **2 hours** before your flight, so that you have enough time to get through TSA checkpoint at Denver International Airport.
<http://www.flydenver.com/security>

Are there other transportation services besides taxi and rental cars to Denver International Airport?

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 - Tickets for the A Line may be purchased at the ticket vending machines located on the train platform using cash or credit cards
 - http://www.flydenver.com/parking_transit/transit/university_colorado_line
 - Distance: 23 miles of track from DEN to downtown's Denver Union Station
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 - Frequency: Trains run every 15 minutes during peak travel times, and every 30 minutes from 3-5 a.m. and 6:30 p.m. to 1 a.m.
 - Fare: The airport fare is \$9 per day from any of the stations along the A Line and includes unlimited rides on the A Line as well as the entire RTD Light Rail system during a single business day
- There are also public buses, hotel shuttles, shared-ride services and more. All information can be found at:
http://www.flydenver.com/parking_transit

What should I do before I leave for Denver International Airport?

- Check in online if possible.
- Check with your airline to confirm that your flight is on time.
- Be at DIA at least two hours prior to your flight departure time to allow plenty of time to check in and for security screening and traveling to your airline gate.
- Check parking availability.
http://www.flydenver.com/traveler_services/travel_tips

Arriving at Salina

Can I pick up a rental car at the M J Kennedy Air Terminal Building at the Salina Regional Airport?

- [Hertz](#) is located at the terminal building and can be contacted at **785-827-7237**



- [Enterprise](#) can be scheduled for pick up at the terminal building and can be contacted at **785-825-1100**

Is there an airport shuttle service from the M J Kennedy Air Terminal Building at the Salina Regional Airport?

- OCKK Airport Shuttle Bus 785-826-1583
 - Airport Shuttle will be at the M J Kennedy Air Terminal Building for the midday arrival of Great Lakes Airlines to pick up any passengers that need a ride.
 - Will drop you off at your location within the city limits of Salina
 - Cost is \$2.00 per person

Can I call for a taxi to pick me up at the M J Kennedy Air Terminal Building at the Salina Regional Airport?

- Best Cab can be reached at 785-833-2291
- Sunflower Taxi can be reached at 785-826-1881
- Radio Cab can be reached at 785-825-4646

Where can I get a hotel in Salina?

- <http://web.salinakansas.org/Accommodations>

What is there to do in Salina?

- <http://www.salinakansas.org/see--do.html>

Where should I go to eat in Salina?

- <http://web.salinakansas.org/Restaurants>

What are some helpful websites with information on Salina?

- <http://www.salinakansas.org/visit-salina.html>
- <http://www.ci.salina.ks.us/content/18166/default.aspx>