

### **Frequently Asked Questions**

### **Departing Salina**

#### Where can I park?

Parking is **FREE** at the Salina Regional Airport. There are over 100 parking spaces within easy walking distance to the M. J. Kennedy Air Terminal building.

#### What is the address for the M J Kennedy Air Terminal Building?

3237 Arnold Ave, Salina, KS 67401

#### How do I get to the M J Kennedy Air Terminal Building?

Click <u>here</u> for directions to the terminal or follow the signs from the Schilling exit.

#### Is there an airport shuttle service to the M J Kennedy Air Terminal Building at the Salina Regional Airport?

#### OCCK Airport Shuttle Bus 785-826-1583

Pick up at your location within the city limits of Salina Pickup can be scheduled up to 2 weeks in advance Pickup must be scheduled no later than 4:00 pm the day prior to pick-up. Cost is \$2.00 per person

#### Does the M J Kennedy Air Terminal Building have Wi-Fi services?

Yes, there is **FREE** Wi-Fi at M J Kennedy Air Terminal Building.

#### How big is the plane?

Commercial service is provided using the 50 passenger Bombardier CRJ 200.

#### Where can I book my flight?

Flights can be booked online at <u>www.united.com</u> Call United Airlines Reservations at 1-800-864-8331 Call your local travel agent

### Is a government fare available through SkyWest and United Airlines via SATO?

Yes, you can find that information at www.cwtsatotravel.com

#### How early should I arrive?

Plan on arriving no later than **1 hour** prior to your flight.

#### Is there a checked baggage fee?

For all questions regarding baggage, please visit <u>https://www.united.com/ual/en/us/fly/travel/baggage.html</u>









## Will SkyWest Airlines provide passengers assistance when boarding at Salina and at Denver?

Yes. The Salina agents will make arrangements to assist passengers at both Salina and Denver.

#### Is there TSA security at the Airport?

Yes, there is TSA here at the Salina Regional Airport.

#### Is TSA Precheck available at Salina Regional Airport?

Yes! Visit <u>http://www.tsa.gov/precheck</u> for more information.

#### Do I need a passport for international travel?

Yes, SkyWest Airlines will use your passport information to check you in for your flight to Denver or Chicago connecting international flight.

### Arriving at Denver from Salina

## Where do I pick up my bags when I arrive at Denver International Airport?

Baggage Claim at Denver International Airport is located in Jeppesen Terminal, on Level 5, at both the east and west sides (Terminal East and Terminal West), depending on airline. Level 5 is the same level where passengers arrive after they travel from their airline gates to Jeppesen Terminal on the automated people-mover train, which connects all concourses (A, B and C) and the terminal.

#### United Airlines, Terminals 10-16, Terminal West

#### Can I pick up a rental car at Denver International Airport?

There are 12 rental car companies that are located at Denver International Airport: <u>http://www.flydenver.com/parking\_transit/car-rentals</u>

#### Can I call for a taxi to pick me up at the Denver International Airport?

There are five taxi companies that service the Denver International Airport. The taxi information can be found at:

http://www.flydenver.com/parking\_transit/transit/taxis

#### Does Denver International Airport have Wi-Fi access?

Yes, there is **FREE** Wi-Fi at Denver International Airport.

## Are there other transportation services besides taxi and rental cars from Denver International Airport?

Yes! DEN has a direct rail connection from downtown to the airport. The Regional Transportation District's (RTD) University of Colorado A Line offers convenient access and reliable transportation to and from the airport and provides direct access to airline check-in, baggage check and security screening at the airport. http://www.flydenver.com/parking\_transit/transit/university\_colorado\_line



There are also public buses, hotel shuttles, shared-ride services and more. All information can be found at: <a href="http://www.flydenver.com/parking\_transit">http://www.flydenver.com/parking\_transit</a>

Where can I get a hotel in Denver?

http://www.denver.org/denver-hotels/

#### What is there to do in Denver?

http://www.denver.org/things-to-do/

#### Where should I go to eat in Denver?

http://www.denver.org/restaurants/

# What are some helpful websites with information on Denver, CO? <a href="http://www.denver.org/">http://www.denver.org/</a> <a href="http://www.denver.org/">http://www.denver.org/</a>

#### Any Additional information can be found at:

http://www.flydenver.com/

### Arriving at Chicago O'Hare from Salina

#### Where do I pick up my bags when I arrive at Chicago O'Hare International Airport?

Baggage Claim at Chicago O'Hare International Airport is located on the lower level of the terminal. Look for baggage information display monitors, which will tell you which carousel you will find your bags.

#### Can I pick up a rental car at Chicago O'Hare International Airport?

O'Hare International Airport offers a variety of options for vehicle rentals. For a complete list, please visit: <u>https://www.flychicago.com/ohare/tofrom/rentalcar/pages/default.aspx</u>

### Can I call for a taxi to pick me up at the Chicago O'Hare International Airport?

Getting to and from O'Hare International Airport by taxi is both easy and convenient. All information can be found at: <u>http://www.flychicago.com/ohare/tofrom/taxi/pages/default.aspx</u>

#### Does Chicago O'Hare International Airport have Wi-Fi access?

Yes, there is Wi-Fi for a fee of \$6.95 for a 24-hour period.





## Are there other transportation services besides taxi and rental cars from Chicago O'Hare International Airport?

There are a few different public transportation options that make O'Hare International Airport easily accessible. The Chicago Transit Authority (CTA) is the most economical option. Passengers may also utilize the Metra and Pace Bus routes. All information can be found at:

http://www.flychicago.com/ohare/tofrom/publictransit/Pages/default.aspx

#### Where can I get a hotel in Denver?

http://www.denver.org/denver-hotels/

#### What is there to do in Denver?

http://www.denver.org/things-to-do/

#### Where should I go to eat in Denver?

http://www.denver.org/restaurants/

What are some helpful websites with information on Denver, CO? http://www.denver.org/ http://www.denverchamber.org/

#### Any Additional information can be found at:

http://www.flydenver.com/

### **Connecting Flights at Denver International**

#### Can I find something to eat while waiting to catch my next flight?

There are over 125 Restaurants, Coffee Shops and Snack locations at Denver International.

http://www.flychicago.com/ohare/eatshopmore/eat/pages/default.aspx

#### Can I shop on my layover at Chicago O'Hare International Airport?

There are over 80 shops in Chicago O'Hare International Airport. http://www.flychicago.com/ohare/eatshopmore/shop/Pages/default.aspx

## Can I do anything else besides eat and shop while on my layover at Denver International Airport?

Yes!

**RELAX:** <u>http://www.flychicago.com/ohare/eatshopmore/more/pages/default.aspx</u> **ART:** <u>http://www.flychicago.com/ohare/ServicesAmenities/amenities/Pages/art.aspx</u>

#### GARDEN:

http://www.flychicago.com/ohare/ServicesAmenities/amenities/Pages/garden.aspx

#### TRAVELING WITH CHILDREN:

http://www.flychicago.com/ohare/ServicesAmenities/services/Pages/children.aspx



#### Can I exchange my money for foreign currencies at Chicago O'Hare International Airport?

Yes, you can exchange your money for foreign currencies. <u>http://www.flychicago.com/ohare/ServicesAmenities/services/Pages/banking.aspx</u>

#### Any Additional information can be found at:

http://www.flychicago.com/

### **Departing Denver for Salina**

#### How early should I arrive?

Plan on arriving no later than **2 hours** before your flight, so that you have enough time to get through TSA checkpoint at Denver International Airport. For more information visit:

http://www.flydenver.com/security

### Are there other transportation services besides taxi and rental cars to Denver International Airport?

Denver International Airport (DEN) now has a direct rail connection from downtown to the airport. The Regional Transportation District's (RTD) University of Colorado A Line offers convenient access and reliable transportation to and from the airport and provides direct access to airline check-in, baggage check and security screening at the airport. For more information visit:

http://www.flydenver.com/parking transit/transit/university colorado line

There are also public buses, hotel shuttles, shared-ride services and more. All information can be found at:

http://www.flydenver.com/parking transit

#### What should I do before I leave for Denver International Airport?

Check in online if possible. Check with your airline to confirm that your flight is on time.

Be at DIA at least two hours prior to your flight departure time to allow plenty of time to check in and for security screening and traveling to your airline gate. Check parking availability.

http://www.flydenver.com/traveler\_services/travel\_tips









### **Arriving at Salina**

## Can I pick up a rental car at the M J Kennedy Air Terminal Building at the Salina Regional Airport?

Hertz is located at the terminal building and can be contacted at **785-827-7237** Enterprise can be scheduled for pick up at the terminal building and can be contacted at **785-825-1100** Long McArthur can be scheduled for pickup at the terminal and can be contacted at **785-823-2237** 

#### OCCK Airport Shuttle Bus 785-826-1583

A shuttle will be available at the Airport at 12:30pm and 6:00-6:15pm Monday through Friday. Cost is \$2.00 per person (within city limits.)

## Can I call for a taxi to pick me up at the M J Kennedy Air Terminal Building at the Salina Regional Airport?

Best Cab can be reached at 785-833-2291 Steven's Driving Service can be reached at 785-787-0313 Uber is also available

#### Where can I get a hotel in Salina?

http://web.salinakansas.org/Accommodations

#### What is there to do in Salina?

http://www.salinakansas.org/see--do.html

#### Where should I go to eat in Salina?

http://web.salinakansas.org/Restaurants

#### What are some helpful websites with information on Salina?

http://www.salinakansas.org/visit-salina.html http://www.ci.salina.ks.us/content/18166/default.aspx

#### Download the app for more information

<u>iTunes</u> <u>Google Play</u>